Worldwide Industry Hardware Support

IBM Personal Software Products

Development/Marketing Advocate

- Your Company & IBM Relationship
- Information
- Advocacy
- Marketing and Distribution Programs

| MultiMedia                  | Brent Davis     | 407-982-3344 |
|                            | Dave Marshall   | 407-982-6849 |
| Storage - General          | Tony Plane      | 407-443-1904 |
| Storage - CDROM            | Roger Kleinschmidt | 407-982-5157 |
| Printers                   | Chuck King - Acting | 407-982-6572 |
| Input Devices              | Ed Tuggle       | 407-982-9402 |
| PCMCIA                     | Song Trinh      | 407-443-9972 |
| PCMCIA                     | Lou Vergal      | 407-982-7204 |
| PCMCIA                     | Franz Walkow    | 407-443-8534 |
| Graphics                   | Weldon Adair    | 407-443-4206 |
| Graphics                   | Adam Kessler    | 512-838-3233 |
| LAN                        | Steve Maschianni| 407-443-9010 |
| Consultant Support         | Rudy Pietro     | 407-982-4239 |
Getting Help

- IBM Service
  - For OS/2 Defect Reporting - PMR/APAR System
  - 800-992-4777 - General Info, Fax Back,...
  - 407-994-5544 - Defect Reporting

- CompuServe
  - For General Questions, Distribution of Drivers
  - GO OS2USER, GO OS2SUP
  - Developer Forums - OS2DF1 - DD's, Compilers
    - OS2DF2 - LAN, Developer Connection

- Anonymous FTP - Driver Distribution
  - software.watson.ibm.com

- OS/2 BBS
  - 919-517-0001

- Dude BBS
  - Device Driver Questions, How to ....
  - Closed Conference between Dude and Caller (Private)
  - 407-982-3217

- Evangelists
  - Technology Planning
  - Special Programs
  - Advice

Driver Development Support Center

DUDE
- Dedicated BBS
- Information and Development Assistance
- Worldwide Access
- 407-982-3217 / 14,400 N,8,1

OS/2 Device Driver Workshops
- DDSC Lab & Competency Center
  Boca Raton, Florida
- On-site Courses Available
- Lecture / Lab
- Scheduled and On-Demand Sessions
- Register via DUDE or Voice

DDSC Team
- Voice Mail / 24 Hour / 407-982-4239
Dude Workshops for 1995

01/16  OS/2 Adapter Device Drivers (ADD)
02/13  OS/2 Physical Device Drivers (PDD)
03/13  OS/2 Virtual Device Drivers (VDD)
04/10  OS/2 Graphics Accelerator Driver
05/08  OS/2 MultiMedia Device Drivers
06/05  OS/2 Physical Device Drivers (PDD)
07/10  OS/2 Device Managers/Filters (DMD/FLT)
08/07  OS/2 SMP Device Drivers
09/11  OS/2 Virtual Device Drivers (VDD)
10/02  OS/2 Physical Device Drivers (PDD)
11/06  NDIS-MAC LAN Device Drivers
12/04  OS/2 MultiMedia Device Drivers

Device/DD Recognition Programs

- OS/2 Hardware Compatibility List
- OS/2 Logo Licensing
- IBM Electronic Distribution
- Advertising Discounts

For Information Call:
- US/Canada 1-800-426-4579
- International 1-708-296-6767
- FAX 1-708-635-3620