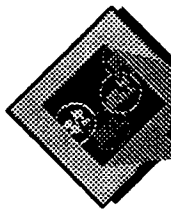




**OS/2**

**Worldwide Industry  
Hardware Support**

**IBM Personal Software Products**



**Development/Marketing Advocate**

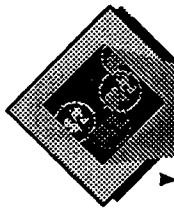
- **Your Company & IBM Relationship**
- **Information**
- **Advocacy**
- **Marketing and Distribution Programs**



**Multimedia**  
**Storage - General**  
**Storage - CDROM**  
**Printers**  
**Input Devices**  
**PCMCIA**  
**PCMCIA**  
**PCMCIA**  
**Graphics**  
**Graphics**  
**LAN**  
**Consultant**  
**Support**

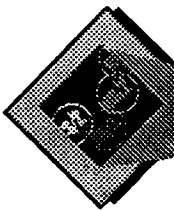
**Brent Davis**  
**Dave Marshall**  
**Tony Pione**  
**Roger Kleinschmidt**  
**Chuck King - Acting**  
**Ed Tuggle**  
**Song Trinh**  
**Lou Vergari**  
**Franz Walkow**  
**Weldon Adair**  
**Adam Kessler**  
**Steve Matrianni**  
**Rudy Pietro**

**407-982-3344**  
**407-982-6849**  
**407-443-1504**  
**407-982-5157**  
**407-982-6572**  
**407-982-9402**  
**407-443-9972**  
**407-982-7204**  
**407-443-8534**  
**407-443-4206**  
**512-838-3293**  
**407-443-9010**  
**407-982-4239**



## Getting Help

- ▶ **IBM Service**
  - For OS/2 Defect Reporting - PMR/APAR System
  - 800-992-4777 - General Info, Fax Back,...
  - 407-994-5544 - Defect Reporting
- ▶ **CompuServe**
  - For General Questions, Distribution of Drivers
  - GO OS2USER, GO OS2SUP
  - Developer Forums - OS2DF1 - DD's, Compilers
  - OS2DF2 - LAN, Developer Connection
- ▶ **Anonymous FTP - Driver Distribution**
  - software.watson.ibm.com
- ▶ **OS/2 BBS**
  - 919-517-0001
- ▶ **Dude BBS**
  - Device Driver Questions, How to ....
  - Closed Conference between Dude and Caller (Private)
  - 407-982-3217
- ▶ **Evangelists**
  - Technology Planning
  - Special Programs
  - Advice



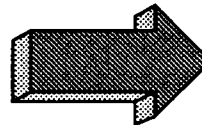
## Driver Development Support Center

### DUDE

- *Dedicated BBS*
- *Information and Development Assistance*
- *Worldwide Access*
- *407-982-3217 / 14,400 N,8,1*

### OS/2 Device Driver Workshops

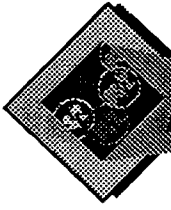
- *DDSC Lab & Competency Center  
Boca Raton, Florida*
- *On-site Courses Available*
- *Lecture / Lab*
- *Scheduled and On-Demand Sessions*
- *Register via DUDE or Voice*



PDDs  
VDDs  
ADDs  
DMDs/FLTs  
Graphics  
Pointer  
MultiMedia  
Printer  
LAN  
PCMCIA  
OS/2 for PPC  
PM  
Industrial

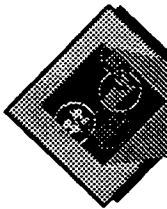
### DDSC Team

- *Voice Mail / 24 Hour / 407-982-4239*



## ***Dude Workshops for 1995***

- 01/16 OS/2 Adapter Device Drivers (ADD)
- 02/13 OS/2 Physical Device Drivers (PDD)
- 03/13 OS/2 Virtual Device Drivers (VDD)
- 04/10 OS/2 Graphics Accelerator Driver
- 05/08 OS/2 MultiMedia Device Drivers
- 06/05 OS/2 Physical Device Drivers (PDD)
- 07/10 OS/2 Device Managers/Filters (DMD/FLT)
- 08/07 OS/2 SMP Device Drivers
- 09/11 OS/2 Virtual Device Drivers (VDD)
- 10/02 OS/2 Physical Device Drivers (PDD)
- 11/06 NDIS-MAC LAN Device Drivers
- 12/04 OS/2 MultiMedia Device Drivers



## ***Device/DD Recognition Programs***

- *OS/2 Hardware Compatibility List*
- *OS/2 Logo Licensing*
- *IBM Electronic Distribution*
- *Advertising Discounts*



for OS/2

***For Information Call:***

- US/Canada 1-800-426-4579
- International 1-708-296-6767
- FAX 1-708-635-3620