

To: T10 Technical Committee

From: Gary Lestage, Kyle Walczak and Kevin Marks - Dell, Inc.

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Subject: T10/06-182r1 - SMC-3: Diagnostic and statistics log pages for SMC

Revision History

Revision 0 (5/07/06) - Initial proposal

Revision 1 (7/5/2006) – changes based on June 5 SMC-3 Conference Call

- Fixed several editorial errors
- Modified wording in the Per Element Media Changer Device Statistics log parameter, so that
 if the element being described by the PARAMETER CODE field is a medium transport element,
 then the TOTAL NUMBER OF SCANS field and TOTAL NUMBER OF SCAN RETRIES field are set to
 zero.
- Modified wording in the Per Element Media Changer Device Statistics log parameter, so that
 if the element being described by the PARAMETER CODE field is a medium transport element,
 then the TOTAL PICK/PLACE/RETRIES fields indicate those operations by the medium transport
 element.
- Add that if the Volume Identifier is unknown it should be set to all ASCII spaces.
- Updated SOURCE ADDRESS field in the Media Changer Diagnostic Data log page parameter.

Related Documents

SCSI Media Changer Commands - 3 (T10/1730-D - SMC-3r02)

New text to be added to SSC-3

Text to be deleted from SSC-3

Editorial text

Overview

As part of the ISV feedback resolution and that Dell sees a need to standardize log pages that will allow for the collection of information required during field analysis and troubleshooting of media changer devices. This proposal is beneficial to those applications that report diagnostic information back via diagnostic software. Special code will no longer need to be written specific to the media changer device being used. This proposal defines an overall media changer device statistics log page, a per element device statistics log page and defines a media changer diagnostics log page that contains a collection of sense and diagnostics data.

Suggested Changes to SMC-3:

<< Add new row to Table 30 - Log page codes >>

Table 30 — Log page codes

Page Code	Description	Reference
<u>XXh</u>	Overall Media Changer Device Statistics log page	<u>7.2.3</u>
<u>YYh</u>	Per Element Media Changer Device Statistics log page	<u>7.2.4</u>
<u>ZZh</u>	Media Changer Diagnostic Data log page	<u>7.2.5</u>

<< Where XXh, YYh, ZZh are the assigned log pages. >>

7.2.3 Overall Media Changer Device Statistics log page

The Overall Media Changer Device Statistics log page (see table x) defines data counters associated with the utilization of the media changer device. Individual per element counters associated with specific elements are defined in the Per Element Media Changer Device Statistics log page (see 7.2.4) A device server that implements the Overall Media Changer Device Statistics log page shall implement one or more of the defined parameters. Support for individual parameters in the Overall Media Changer Device Statistics log page is optional. All supported parameters shall be persistent across I_T nexus loss, logical unit reset and power-on. The parameters shall not be set to zero or changed with the use of a LOG SELECT command.

Table x – Overall Media Changer Device Statistics log page

Byte\Bit	<u>7</u>	<u>6</u>	<u>5</u>	<u>4</u>	<u>3</u>	<u>2</u>	1	<u>0</u>				
<u>0</u>	<u>DS</u>	<u>SPF (0b)</u>			PAGE COD	E (XXh)						
<u>1</u>				SUBPAGE CO	ODE (00h)							
<u>2</u>	(MSB)	MSB)										
<u>3</u>			PAGE LENGTH (n-3) (LSB)									
		Overall Media changer device statistics log parameters										
<u>4</u>		First overall media changer device statistics log parameter										
		<u>:</u> <u>:</u>										
<u>n</u>		<u>Last o</u>	verall media	changer de	vice statisti	cs log para	<u>meter</u>					

See SPC-4 for a description of the DS bit, SPF bit, PAGE CODE field, SUBPAGE CODE field and PAGE LENGTH field.

The overall media changer device statistics log parameter format is shown in table x+1.

Table x+1 – Overall media changer device statistics log parameter format

Byte\Bit	<u>7</u>	<u>6</u>	<u>5</u>	<u>4</u>	<u>3</u>	<u>2</u>	1	<u>0</u>		
<u>0</u>	(MSB)	,	PARAMETER CODE							
<u>1</u>			(LSB)							
<u>2</u>	DU	<u>Obsolete</u>	TSD (0b)	<u>ETC</u>	<u>TN</u>	<u>//C</u>	FORMAT AND LINKING (00b)			
<u>3</u>		PARAMETER LENGTH (n-3)								
<u>4</u>	(MSB)	MEDIA CHANGER DEVICE STATISTICS DATA COUNTER								
<u>N</u>		IVILL	IA CHANGER	DEVICE STA	(HOTICS I	DATA CO	UNTER	(LSB)		

The PARAMETER CODE field is defined in table x+2.

Table x+2 – Overall media changer device statistics log parameter codes

Parameter Code	Description
<u>0000h</u>	<u>Total Number Of Moves</u>
<u>0001h</u>	Total Number of Picks
<u>0002h</u>	Total Number of Pick Retries
<u>0003h</u>	Total Number of Places
<u>0004h</u>	Total Number of Place Retries
<u>0005h</u>	Total Number of Scans
<u>0006h</u>	Total Number of Scans Retries
<u>0007h</u>	Medium Transport Hard Errors
<u>0008h</u>	Medium Transport Soft Errors
<u>0009h</u>	Medium Transport X Axis Translation Hard Error
<u>000Ah</u>	Medium Transport X Axis Translation Soft Error
<u>000Bh</u>	Medium Transport Y Axis Translation Hard Error
<u>000Ch</u>	Medium Transport Y Axis Translation Soft Error
<u>000Dh</u>	Medium Transport Z Axis Translation Hard Error
<u>000Eh</u>	Medium Transport Z Axis Translation Soft Error
<u>000Fh</u>	Medium Transport Rotational Translation Hard Error
<u>0010h</u>	Medium Transport Rotational Translation Soft Error
<u>0011h</u>	Medium Transport Inversion Translation Hard Error
<u>0012h</u>	Medium Transport Inversion Translation Soft Error
<u>0013h-7FFFh</u>	Reserved
8000h – FFFFh	Vendor specific

See SPC-4 for descriptions of the DU bit, TSD bit, ETC bit, TMC field and FORMAT AND LINKING field. The TSD bit and FORMAT AND LINKING field shall be set to the values shown in table x+1.

The Parameter Length field indicates the number of bytes in the MEDIA CHANGER DEVICE STATISTICS DATA COUNTER field that follows.

The DEVICE STATISTICS DATA COUNTER field contains the value of the requested data counter.

7.2.4 Per Element Media Changer Device Statistics log page

The Per Element Media Changer Device Statistics log page (see table y) defines data counters associated with elements of media changer device. A device server that implements the Per Element Media Changer Device Statistics log page shall implement one parameter for each element in the media changer device. All parameters shall be persistent across I. T nexus loss, logical unit reset and

power-on. The parameters shall not be set to zero or changed with the use of a LOG SELECT command.

<u>Table y – Per Element Media Changer Device Statistics log page</u>

Byte\Bit	<u>7</u>	<u>6</u>	<u>5</u>	<u>4</u>	<u>3</u>	<u>2</u>	<u>1</u>	<u>0</u>			
<u>0</u>	<u>DS</u>	<u>SPF (0b)</u>			PAGE COD	E (YYh)					
<u>1</u>				SUBPAGE CO	ODE (00h)						
<u>2</u>	(MSB)	(MSB)									
<u>3</u>		PAGE LENGTH (n-3) (LSB)									
		Per Element Media changer device statistics log parameters									
4		First per element media changer device statistics log parameter									
		<u>.</u>									
<u>n</u>		Last per	element me	dia changer	device stat	istics log pa	<u>arameter</u>	·			

See SPC-4 for a description of the DS bit, SPF bit, PAGE CODE field, SUBPAGE CODE field and PAGE LENGTH field.

The per element media changer device statistics log parameter format is shown in table y+1.

Table y+1 - Per element media changer device statistics log parameter format

Byte\Bit	<u>7</u>	<u>6</u>	<u>5</u>	<u>4</u>	<u>3</u>	<u>2</u>	<u>1</u>	<u>0</u>			
<u>0</u>	(MSB)		PARAMETER CODE (element address) -								
<u>1</u>											
<u>2</u>	<u>DU</u>	<u>Obsolete</u>	TSD (0b)	<u>ETC(0b)</u>	TMC	(<u>00b)</u>	FORMAT AND LINI	KING (11b)			
<u>3</u>		_	<u>P/</u>	RAMETER L	ENGTH (<u>n-3)</u>					
<u>4</u>	(MSB)	•	TC	TAL NUMBE	R OF PLA	ACES					
<u>7</u>			<u></u>	TITLE INDIVIDE	IN OF TE	TOLO		<u>(LSB)</u>			
<u>8</u>	(MSB)	•	TOTAL	. NUMBER O	F PLACE	RETRIES					
<u>11</u>			<u>1017(E</u>	THOMBER	I I LACE	ICETICIEO		(LSB)			
<u>12</u>	(MSB)		TOTAL NILIMPED OF DICKS								
<u>15</u>			TOTAL NUMBER OF PICKS								
<u>16</u>	(MSB)	•	TOTAL NUMBER OF DICK RETRIES								
<u>19</u>			TOTAL NUMBER OF PICK RETRIES -								
<u>20</u>	(MSB)		T	OTAL NUMBI	ER OF SO	2NA:					
<u>23</u>			<u>1\(\) </u>	JIAL NOMB	<u> </u>	AIVO		(LSB)			
<u>24</u>	(MSB)		TOTAL	L NUMBER C	E SCAN I	DETDIES					
<u>27</u>			TOTAL	LINUINDEN	A SCANI	NE TIVIES		(LSB)			

The PARAMETER CODE field contains the element address for the statistics counters being returned.

See SPC-4 for descriptions of the DU bit, TSD bit, ETC bit, TMC field and FORMAT AND LINKING field. The TSD bit, ETC bit, TMC field and FORMAT AND LINKING field shall be set to the values shown in table y+1.

The PARAMETER LENGTH field indicates the number of bytes in the log parameter the follow.

If the element being described in the log parameter by the PARAMETER CODE field is a not medium transport element then, the TOTAL PLACES field contains the total number of medium (e.g., cartridge)

place operations to the element address indicated in the PARAMETER CODE field. If the element being described in the log parameter by the PARAMETER CODE field is a medium transport element then, the TOTAL PLACES field contains the total number of medium (e.g., cartridge) place operations by the element address indicated in the PARAMETER CODE field.

If the element being described in the log parameter by the PARAMETER CODE field is a not medium transport element then, the TOTAL PLACE RETRIES field contains the total number of retried medium (e.g., cartridge) place operations to the element address indicated in the PARAMETER CODE field. If the element being described in the log parameter by the PARAMETER CODE field is a medium transport element then, the TOTAL PLACE RETRIES field contains the total number of retried medium (e.g., cartridge) place operations by the element address indicated in the PARAMETER CODE field.

If the element being described in the log parameter by the PARAMETER CODE field is a not medium transport element then, the TOTAL PICKS field contains the total number of medium (e.g., cartridge) pick operations from the element address indicated in the PARAMETER CODE field. If the element being described in the log parameter by the PARAMETER CODE field is a medium transport element then, the TOTAL PICKS field contains the total number of medium (e.g., cartridge) pick operations by the element address indicated in the PARAMETER CODE field.

If the element being described in the log parameter by the PARAMETER CODE field is a not medium transport element then, the TOTAL PICK RETRIES field contains the total number of retried medium (e.g., cartridge) pick operations from the element address indicated in the PARAMETER CODE field. If the element being described in the log parameter by the PARAMETER CODE field is a medium transport element then, the TOTAL PICK RETRIES field contains the total number of retried medium (e.g., cartridge) pick operations by the element address indicated in the PARAMETER CODE field.

If the media changer device contains a volume tag reader, then the TOTAL SCANS field contains the total number of scan operations at the element address indicated in the PARAMETER CODE field, when a volume tag reader is present. If the media changer device does not contains a volume tag reader or the element being described in the log parameter by the PARAMETER CODE field is a medium transport element, then the TOTAL SCANS field shall be set to zero.

If the media changer device contains a volume tag reader, then the TOTAL SCAN RETRIES field contains the total number of retried scan operations at the element address indicated in the PARAMETER CODE field. If the media changer device does not contains a volume tag reader or the element being described in the log parameter by the PARAMETER CODE field is a medium transport element, then the TOTAL SCAN RETRIES field shall be set to zero.

7.2.5 Media changer Diagnostic Data log page

The Media Changer Diagnostic Data log page (see table z) provides for a number of error-event records using the list parameter format. Each error-event record contains diagnostic information for a single error type encountered by the media changer device including data counters associated with the error event, sense data, operation code/service action, pick, place, scan statistics and source/destination element addresses of move type operations etc. The Media Changer Diagnostic Data log page may be used to aid in field analysis and repair.

The Media Changer Diagnostic Data log page shall only include parameter entries for commands that terminated with a CHECK CONDITION status having the sense key set to HARDWARE ERROR or ABORTED COMMAND. <<Should I add NOT READY?>>

The parameter code value associated with an error-event indicates the relative time at which a command terminated with a CHECK CONDITION status. A lower parameter code indicates that the command terminated with a CHECK CONDITION status at a more recent time. The parameter code values returned shall be numbered consecutively from 0000h (i.e., the most recent) up to n, where n

is the number of current parameter entries. The number of supported parameter entries, *n*, is vendor specific.

In each parameter entry (see table z+1) if the REPEAT bit is set to zero, then the parameter entry represents only one occurrence of the sense key and additional sense code indicated in the parameter entry. If the REPEAT bit is set to one, then the parameter entry represents multiple consecutive occurrences of sense key and additional sense code indicated in the parameter entry. If the REPEAT bit is set to one in the parameter entry, then other fields in the parameter entry shall be set to the values when the first of the consecutive occurrences of the sense key and additional sense code occurred.

All parameter codes shall be persistent across I_T nexus losses, logical unit resets, and power-on. The parameter entries shall not be set to zero or changed with the use of a LOG SELECT command.

Byte\Bit <u>7</u> <u>5</u> 4 <u>3</u> 1 0 <u>6</u> <u>2</u> DS SPF (0b) PAGE CODE (ZZh) SUBPAGE CODE (00h) (MSB) 2 PAGE LENGTH (n-3) (LSB) 3 Media changer diagnostic data log parameters First media changer diagnostic data log parameter (see table z+1) 4

Last media changer diagnostic data log parameter (see table z+1)

Table z - Media Changer Diagnostic Data log page

See SPC-4 for a description of the DS bit, SPF bit, PAGE CODE field, SUBPAGE CODE field and PAGE LENGTH field.

The media changer diagnostic data log parameter format is shown in table z+1.

n

Table z+1 - Media changer diagnostic data log parameter format

Byte\Bit	<u>7</u>	<u>6</u>	<u>5</u>	<u>4</u>	<u>3</u>	<u>2</u>	1	<u>o</u>		
<u>0</u>	(MSB)	·	PARAMETER CODE							
1		'		PARAMETE	Y CODE			(LSB)		
<u>2</u>	<u>DU (0b)</u>	<u>Obsolete</u>	TSD (0b)	ETC (0b)	TC (0b) TMC (00b) FORMAT AND L					
3			PARAMETER LENGTH (n-3)							
<u>4</u>		Reserved								
<u>5</u>	REPEAT		Reserved				SENSE KEY			
<u>6</u>			ADDITIONAL SENSE CODE							
7	(MACD)		ADDIT	IONAL SENSE	CODE QU	<u>JALIFIER</u>				
8	(MSB)	-	VENDO	OR SPECIFIC C	ODE QUA	LIFIER		(LSB)		
11 12	(MSB)							(LSB)		
15	(IVIOD)	-	PF	RODUCT REVI	SION LEV	<u>EL</u>		(LSB)		
16	(MSB)							(LOD)		
19	(MOD)	-	<u>T(</u>	OTAL NUMBER	OF MOVI	<u> </u>		(LSB)		
20	(MSB)		_	OTAL NUMBER	OF BIOW	· · · · · · · · · · · · · · · · · · ·				
23		-	1	OTAL NUMBER	R OF PICK	<u>.S</u>		(LSB)		
24	(MSB)		TOTA	L NUMBER OF	DICK DE	TDIES				
<u>27</u>			<u>101A</u>	L NOWBER OF	FICK KL	IKILO		(LSB)		
<u>28</u>	(MSB)	<u>-</u>	тс	TAL NUMBER	OF PLAC	FS				
<u>31</u>	()							(LSB)		
<u>32</u>	(MSB)	-	TOTAL	NUMBER OF	PLACE RE	TRIES		(1.05)		
<u>35</u>	(MACD)							(LSB)		
36 39	(MSB)	-	<u>T(</u>	OTAL NUMBER	OF SCAN	<u>1S</u>		(LSB)		
40	(MSB)							(LSB)		
43	(IVIOD)	-	<u>TOTAI</u>	L NUMBER OF	SCAN RE	TRIES		(LSB)		
44	OPERATIO	N CODE						(LOD)		
45		Reserved				SERVICE	ACTION			
46	(MSB)	-	MED			TCC		•		
<u>47</u>			IVIEL	IUM TRANSPO	OK I ADDR	(ESS)		(LSB)		
<u>48</u>	(MSB)	_		SOURCE AD	DRESS					
<u>49</u>				OCCINCE TE	DICEOU			(LSB)		
<u>50</u>	(MSB)	-		DESTINATION	ADDRESS	<u> </u>		0.65		
<u>51</u>	(1400)		-					(LSB)		
<u>52</u>	(MSB)	-								
<u> </u>		-		VOLUME IDE	NTIFIER					
92		-						(LSB)		
83 84			Reserved				TIMESTAMP ORI			
85			IVG9CI VER	Reserv	red	1	TIMESTAME ORI	<u>Oii v</u>		
86										
91		-		TIMESTA	<u>AMP</u>					
92		•		Maria I						
<u> </u>		•		Vendor sp	<u>pecitic</u>					

See SPC-4 for descriptions of the DU bit, TSD bit, ETC bit, TMC field and FORMAT AND LINKING field. These fields shall be set to the values shown in table z+1.

The PARAMETER LENGTH field indicates the number of bytes in the media changer diagnostic data log parameter data that follows.

The REPEAT bit if set to one indicates that the sense key and additional sense code were reported two or more times consecutively and only one parameter entry was created for the multiple consecutive error-events. The REPEAT bit if set to zero indicates that the sense key and additional sense code at the time the CHECK CONDITION status was reported was different from the previously reported CHECK CONDITION status.

See SPC-4 for descriptions of the SENSE KEY field, ADDITIONAL SENSE CODE field, and ADDITIONAL SENSE CODE QUALIFIER field. The SENSE KEY field, ADDITIONAL SENSE CODE field, and ADDITIONAL SENSE CODE QUALIFIER field shall contain the sense key and additional sense code values of the command that terminated with the CHECK CONDITION status.

The VENDOR SPECIFIC CODE QUALIFIER field is vendor specific. The VENDOR SPECIFIC CODE QUALIFIER may provide additional diagnostics information related to the command that terminated with the CHECK CONDITION status.

See SPC-4 for the descriptions of the PRODUCT REVISION LEVEL field. The PRODUCT REVISION LEVEL field shall contains the product revision level at the time the command terminated with the CHECK CONDITION status.

The TOTAL NUMBER OF MOVES field contains the total number of moves from all elements at the time the command terminated with the CHECK CONDITION status. The TOTAL NUMBER OF MOVES field is equivalent to the value contained in the Overall Media Changer Device Statistics log page with a parameter code of 0000h at the time the command terminated with the CHECK CONDITION status.

The TOTAL NUMBER OF PICKS field contains the total number of picks from all elements at the time the command terminated with the CHECK CONDITION status. The TOTAL NUMBER OF PICKS field is equivalent to the value contained in the Overall Media Changer Device Statistics log page with a parameter code of 0001h at the time the command terminated with the CHECK CONDITION status.

The TOTAL NUMBER OF PICK RETRIES field contains the total number of pick retries from all elements at the time the command terminated with the CHECK CONDITION status. The TOTAL NUMBER OF PICK RETRIES field is equivalent to the value contained in the Overall Media Changer Device Statistics log page with a parameter code of 0002h at the time the command terminated with the CHECK CONDITION status.

The TOTAL NUMBER OF PLACES field contains the total number of places to all elements at the time the command terminated with the CHECK CONDITION status. The TOTAL NUMBER OF PLACES field is equivalent to the value contained in the Overall Media Changer Device Statistics log page with a parameter code of 0003h at the time the command terminated with the CHECK CONDITION status.

The TOTAL NUMBER OF PLACE RETRIES field contains the total number of place retries to all elements at the time the command terminated with the CHECK CONDITION status. The TOTAL NUMBER OF PLACE RETRIES field is equivalent to the value contained in the Overall Media Changer Device Statistics log page with a parameter code of 0004h at the time the command terminated with the CHECK CONDITION status.

The TOTAL NUMBER OF SCANS field contains the total number of scans for all elements at the time the command terminated with the CHECK CONDITION status. The TOTAL NUMBER OF SCANS field is equivalent to the value contained in the Overall Media Changer Device Statistics log page with a parameter code of 0005h at the time the command terminated with the CHECK CONDITION status. If the media changer device does not contain a volume tag reader (i.e., the Volume Tag Reader

Present (VTRP) bit in the Device Capabilities mode page is set to zero), then the TOTAL NUMBER OF SCANS field should be set to zero.

The TOTAL NUMBER OF SCAN RETRIES field contains the total number of scan retries for all elements at the time the command terminated with the CHECK CONDITION status. The TOTAL NUMBER OF SCAN RETRIES field is equivalent to the value contained in the Overall Media Changer Device Statistics log page with a parameter code of 0006h at the time the command terminated with the CHECK CONDITION status. If the media changer device does not contain a volume tag reader (i.e., the Volume Tag Reader Present (VTRP) bit in the Device Capabilities mode page is set to zero), then the TOTAL NUMBER OF SCAN RETRIES field should be set to zero.

<u>See SPC-4 for descriptions of the OPERATION CODE field and SERVICE ACTION field. The OPERATION CODE field and SERVICE ACTION field if applicable contain the operation code and service action of the command that terminated with the CHECK CONDITION status.</u>

If the command indicated by the OPERATION CODE field and SERVICE ACTION field if applicable required motion by a medium transport element (e.g., MOVE MEDIUM), then:

- a) the MEDIUM TRANSPORT ADDRESS field contains the element address of the medium transport involved at the time the motion related command terminated with the CHECK CONDITION status;
- b) the SOURCE ADDRESS field contains the element address which the medium transport was at prior to the time the command terminated with the CHECK CONDITION status (i.e., the position of the robotics prior to moving to the element address required by the command.) If the medium transport is not at defined element address and media changer supports the ability to determine the element address closest to its current location, then the lf the element address SOURCE ADDRESS field contain that element address. If the element address defined by the SOURCE ADDRESS field is not known, the SOURCE ADDRESS field should be set to zero; and
- c) the DESTINATION ADDRESS field contains the element address which the medium transport was moving to prior to the time the motion related command terminated with the CHECK CONDITION status (i.e., the element address the robotics was moving to as required by the command.)

If the command indicated by the OPERATION CODE field and SERVICE ACTION field if applicable did not require motion by a medium transport element (e.g., MOVE MEDIUM), then the MEDIUM TRANSPORT ADDRESS field, SOURCE ADDRESS field and DESTINATION ADDRESS field should be set to zero.

The VOLUME IDENTIFER field contains the volume identifier from the volume tag information (see 5.4.3). If the media changer device does not contain a volume tag reader (i.e., the Volume Tag Reader Present (VTRP) bit in the Device Capabilities mode page is set to zero) or the volume identifier is unknown, then the VOLUME IDENTIFER field should be filled with ASCII space characters (i.e., 20h).

See SPC-4 for descriptions of the TIMESTAMP ORIGIN and TIMESTAMP fields. The TIMESTAMP ORIGIN field and TIMESTAMP field contain the timestamp origin and timestamp maintained by the device server at the time the command terminated with the CHECK CONDITION status. If a timestamp is not supported by the device server, the TIMESTAMP ORIGIN and TIMESTAMP fields shall be set to zero.