

To: T10 Membership
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Subject: SSC-2 Proposal: New TapeAlert Flag "Loading Failure"
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1 Background

TapeAlert provides a log page for reporting various drive, library, and media errors. The current errors related to loading and unloading cartridges are for recoverable and unrecoverable snapped tapes. Neither describes the situation when the tape is not snapped but cannot be loaded. The following new flag would provide a more precise description of this type of problem.

2 Proposed Change

Add the following to Table B.1:

Code	Flag	Type	Flag type	Recommended application client message	Probable cause
37h	Loading failure	O	C	The operation has failed because the media cannot be loaded and threaded. 1. Remove the cartridge, inspect it as specified in the product manual, and retry the operation. 2. If the problem persists call the tape drive supplier help line	The drive is unable to load the media and thread the tape.