Surprise removal of 1394 storage devices

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# Problem - Surprise Removal of 1394 Storage Devices

## Easily unplugged

Users commonly remove hardware without first warning the operating system. This action is known as "surprise remove".

#### Was it safe?

While surprise removal appears intuitive and safe to end users, it can result in serious problems, even on hot-pluggable buses.

## Data corruption/loss

Due to write-caching, surprise removal of 1394 storage devices can result in data loss or corruption.

## Pressure to fix quickly

OEMs and Microsoft Product Support want this problem addressed. Microsoft needs to make a decision for our next product release.

# What can be done?

#### Few ways to prevent

There are limited steps OSVs can take to minimize the potential for data loss/corruption in storage surprise remove scenarios.

## Disabling write caching

Data is immediately written to the storage device whenever a change is made to a file on that device, versus edits being cached and written later.

# This affects performance

Disabling write caching can have a significant performance impact on high performance storage devices such as 1394 hard drives.

# Tradeoffs to be made

# Safety versus speed

Disabling write caching may be acceptable for low performance, low capacity external storage in the following cases.

#### Bulk transfers

User scenario which may not require performance gains provided by write caching (i.e. a user that only does a bulk reads or writes to or from a 1394 storage device but does not do ongoing file edits)

#### High level data integrity

User scenario where safe surprise removal is valued over optimal performance (i.e. data backup to 1394 storage device)

# Tradeoffs to be made...

# Speed versus safety

In other instances, the benefits of increased performance outweigh the probability of data loss.

#### Internal devices

Category of devices mounted within the PC, which may not be removed without dismantling the system.

#### Educated users

User scenarios of 1394 drives which demand optimal performance (ex. a professional graphic artists editing graphic files on a 1394 HDD).

# Vendors know best

# HDDs have many different uses

Each device and application have their own performance/data integrity requirements.

#### Vendors should recommend default caching policy which best suits their system or device

Storage device vendors know how their device is intended to be used. PC OEMs will want a say in how to setup their systems.

## • OS must be informed

The OS should know and obey the selected caching policy. There is no way to do this today.

# Proposal

## Define removal mechanism

Define a mechanism for peripheral vendors to specify a device's "Removal Policy", the two options being *ExpectOrderlyRemoval* and *ExpectSurpriseRemoval*. This mechanism would be placed into the device's configuration ROM.

This policy would be placed upon the root directory of the module as future device classes other than storage may need to make "caching-like" tradeoffs based on the device's expected usage model.

# Two options per IEEE 1212 specification

- KeyValue
- Extended key sequence

# **Preferred option – KeyValue**

 KeyValue 0x30 is reserved for a new "UsageModel" tag. Per IEEE 1212 spec, values 0x30-0x37 are available for use by the bus committee (e.g. 1394)

00 110000 rrrrrrr rrrrrrr rrrrrrR - "Usage Model"

Bits 31-1	Reserved for future 1394 committee definitions(should return 0)
Bit 0	Removal Policy (suggests caching policy), 0 for ExpectSurpriseRemoval, 1 for ExpectOrderlyRemoval

# Alternate option – extended key sequence

 Extended key sequence used to specify new UsageModel tag (same semantics as above). Per IEEE 1212 spec, all extended sequences are defined using Keyld's 1C, 1D, and 1E.

00 011100 ssssssss sssssss sssssss, where s is specifier ID or RID (possibly 0 for SIG, or Microsoft's RID)

00 011110 rrrrrrr rrrrrrr rrrrrrr rrrrrrR, where as above r is reserved and R means Removal Policy, 0 for ExpectSurpriseRemoval, 1 for ExpectOrderlyRemoval

# Multi-node devices – policy default

 If an OS using this information determines that several nodes are all part of one module, the entire module's removal policy should be *ExpectOrderlyRemoval* if there exists any node within the module containing that value. If no node specifies any value, the OS will fall back to a default removal policy, which for 1394 will be *ExpectSurpriseRemoval*.

# Summary

## Industry-wide problem

Surprise removal of hardware is an industry wide problem, even for hotpluggable buses like 1394 and USB. IHVs and OSVs need a standard policy that allows vendors to specify a default caching policy based on how a device is likely to be used.

# Industry-wide compatibility

Microsoft believes that this solution will work for all OSVs. Devices, which adhere to this proposed specification, may easily be moved between platforms.

### Timeframe

Microsoft would like to implement this quickly. We would like industry approval to resolve this issue in an expeditious manner.